

About Us

Welcome to Door County Connect Public Transit, Door County's public transit service. Our focus is to provide safe, clean, wheelchair accessible transportation at an affordable price to people of all ages. The County of Door operates its programs and services without regard to race, color, and national origin in accordance with Title VI.

Any person who believes they have been aggrieved by an unlawful discriminatory practice under Title VI may file a complaint with the County of Door. Contact 920-746-5982 for information on how to file a complaint.

This project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. § 5311 Formula Grants for Rural Areas (CFDA 20.509).

Package Policy

LIMITED SPACE

Unfortunately, space is limited in all Door County Connect Public Transit vehicles. Therefore, package size and quantity is limited. We ask that all riders limit the number of packages to a quantity of 4 so that all riders have enough room for themselves and their own parcels. If you plan to have more packages, please make a special request when scheduling your ride. Requests will be honored if there is enough space in the vehicle.



www.DoorCountyConnect.com

Compliments or Concerns

Contact Us

Do you have a positive Door County Connect Public Transit experience to report? Is there a concern you would like to share regarding the Door County Public Transit service? All compliments and concerns should be directed to the Door County Transportation Manager, Pam Busch, by calling 920-746-5982 or emailing: transportation@co.door.wi.us



Handicap Accessible



**GET CONNECTED
GET ON BOARD**



3 Services

- Door 2 Door Rides
- Door County Connect
- Connector Link Bus

3 Services

- Door 2 Door Rides
- Door County Connect
- Connector Link Bus

www.DoorCountyConnect.com

Payment Options

The Connector Link

No Cost

Door County Connect (formerly called ADRC Bus/Van service)

Riders may pay the driver when taking their ride with cash or ticket.

Tickets may be purchased from the driver: when taking a ride, by calling 920-746-6944 to place an order, or stop in at the ADRC (916 N 14th Ave, Sturgeon Bay).

Each ticket book is \$20 and includes ten \$2 tickets. Ticket books are small, easy to carry, and make great gifts.

Door 2 Door Rides (D2D)

Riders may pre-pay for their rides or can pay the driver with cash or ticket. Riders pay only the fare that is due and should not include a tip. Drivers are not allowed to accept gratuities.

Riders may purchase tickets from any D2D driver. Ticket books are available for \$20 (ten \$2 tickets) or \$35 (ten \$3.50 tickets). Tickets are small, easy to carry, and make wonderful gifts.

Visit www.DoorCountyConnect.com/1051/Payment-Options for information on D2D pre-payment options.

DOOR COUNTY CONNECT (DCC)

formerly called the ADRC Bus/Van service

How Do You Schedule a Ride?

- Call **920-746-6944** to schedule a ride or call via WI Relay by dialing **711** or **800-947-6644**
- 24-hour notice is preferred.
- You will need to include pickup and drop off location and times as well as number of passengers.



What is Door County Connect?

Door County Connect provides service primarily in the City of Sturgeon Bay and in an extended area up to 10 miles from the ADRC.

Who Can Ride?

Everyone can ride. Children 3 and under must be accompanied.

How Much Does it Cost?

Riders pay \$2.00 per trip in the city and \$5.00 per trip in the extended area. Riders who plan a trip to the ADRC in Sturgeon Bay for lunch will be charged a half price fare (\$1 to lunch and \$1 home).

What Are the Hours of Operation?

Monday-Thursday 7:45 am to 4:15 pm
Friday, 7:45 am to 1:15 pm

Where Can I Get More Information?

Web www.DoorCountyConnect.com or call 920-746-6944 or email: transportation@co.door.wi.us to learn more.

THE CONNECTOR LINK

What is the Connector Link?

The Connector Link is a deviated, fixed route service that operates every Wednesday in the City of Sturgeon Bay. This service is provided using the Door County Connect wheelchair accessible bus.

Who Can Ride?

Everyone can ride. Children 3 and under must be accompanied.

How Much Does it Cost?

There is no cost to ride on the Connector Link. Riders are limited to four packages to ensure room for other riders.

What Are the Hours of Operation?

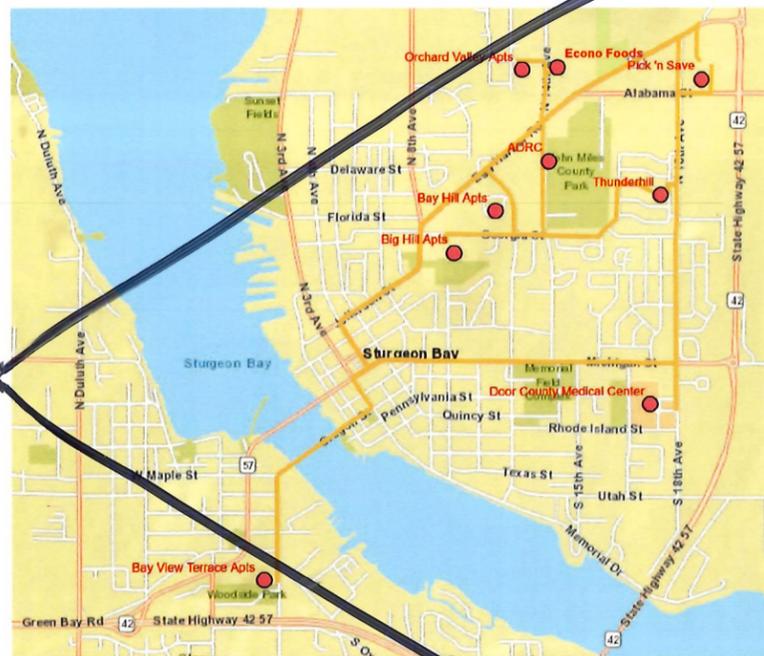
The Connector Link operates every Wednesday from 8:15 a.m. to 4:00 p.m.

Can it Deviate from the Route?

A person may request a route deviation, up to a 1/4 mile off route, if they are unable to get to a bus stop. Deviations require a 24 hour notice.

Where Can I Get More Information?

Web www.DoorCountyConnect.com or call 920-746-6944 or email: transportation@co.door.wi.us to learn more.



www.DoorCountyConnect.com

DOOR 2 DOOR RIDES (D2D)

What is Door 2 Door Rides?

Door 2 Door Rides is a wheelchair accessible, public shared ride taxi service based in Door County, Wisconsin.

Who Can Ride?

Everyone can ride. Children 3 and under must be accompanied.

How Much Does it Cost?

Orange Core	Traveling Within Zones
• Adults: \$4.00	• Adults: \$7.00
• 60+ and individuals with disabilities: \$2.00	• 60+ and individuals with disabilities: \$3.50
• Students (3-22 years of age): \$2.00	• Students (3-22 years of age): \$3.50

What Are the Hours of Operation?

- **Orange Core** and **Green Zone** operate Monday-Friday: 6am-10pm; Saturday: 7am-10pm; Sunday: 7am-6pm
- **Blue, Pink,** and **Yellow** Zones operate Monday-Friday: 8am-6pm with reservation required at least 24 hours in advance of desired ride time

How Do You Cross Zones?

- Requires a reservation at least 24 hours in advance of desired ride time
- Available Monday-Friday: 8am to 6pm
- Crossing the first zone is a flat \$10 fare with an additional \$5 per each additional zone crossed. Fares are based on one way trips.

Where Can I Get More Information?

Web www.DoorCountyConnect.com or call 920-746-6948 or email transportation@co.door.wi.us to learn more.

- **Family Friendly Service for all!**
- **Clean, Safe & Comfortable Vans**
- **Wheelchair Accessible**

How Do You Schedule a Ride?

- Call **920-746-6948** (local) or **888-337-9485** (toll-free) to schedule a ride or call via WI Relay by dialing **711** or **800-947-6644**
- Minimum 40 minute advance notice needed for shared taxi rides in the **Orange Core** and **Green Zone**, all other zones require a reservation at least 24 hours in advance of desired ride time.
- Please notify the dispatcher of pickup and drop off location and times as well as the number of passengers.
- **Please indicate if you need a wheelchair transport as some of our vehicles are not wheelchair accessible.**

